

Coverage With an Out-of-Network Provider

VSP is here for you.



Feel supported at your local provider.

VSP® Vision Care members who live more than **10 miles (urban*)** or **25 miles (rural*)** from an in-network provider get the same in-network benefits when you visit an out-of-network provider.**

Before your next vision appointment contact VSP Member Services to use coverage with an out-of-network provider.

What should you say to VSP Member Services?

“ I am a VSP member that is having doctor access issues with no network providers in my area. ”

vsp.
vision care

After your appointment submit your vision claim documents.



Call:

After your appointment call VSP Member Services at **800.877.7195**.

- Mail a copy of your receipt to:
VSP
PO Box 495933
Cincinnati, OH 45249-5918



Online:

Submit your claim and itemized receipts through **vsp.com**.

- Log in to your **vsp.com** account.
- Click **Benefits**.
- Click **Submit a Claim** under **Oops! Did You Go Out of Network?**
- Click **Start New Claim**.

Note: Upload itemized receipts before submitting claim.

Claims for reimbursement must be filed within 12 months of the date of service. Members will be reimbursed according to the out-of-network reimbursement schedule.

Questions? **vsp.com** | **800.877.7195** (TTY: 711)

*Urban is any area consisting of 2,000+ housing units or 5,000+ people, all other areas are considered rural.

**Only available to members with applicable plan benefits. Any out-of-network insurance reimbursement is at the discretion of the insurance provider. Members who participate in a Medicaid/state-funded plan or federally funded healthcare program may not be eligible. Please contact VSP Member Services at 800.877.7195 to check your out-of-network coverage.

To learn about your privacy rights and how your protected health information may be used, see the VSP Notice of Privacy Practices on **vsp.com**.

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